

Navigating Through Uncertain Times

Catherine Knowles Homeless Education Program Coordinator Metro Nashville Public Schools Nashville, Tennessee

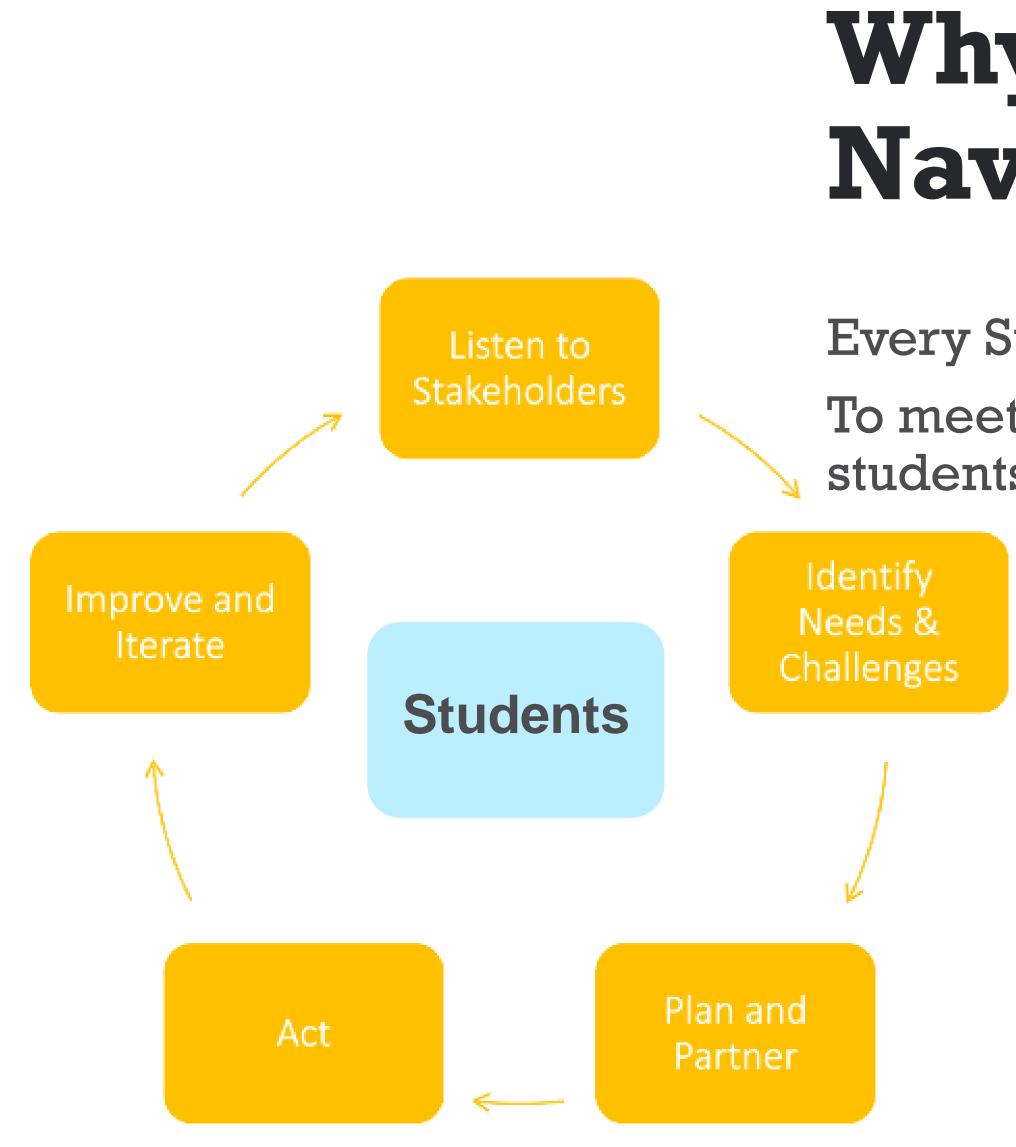




Why launch Navigator?

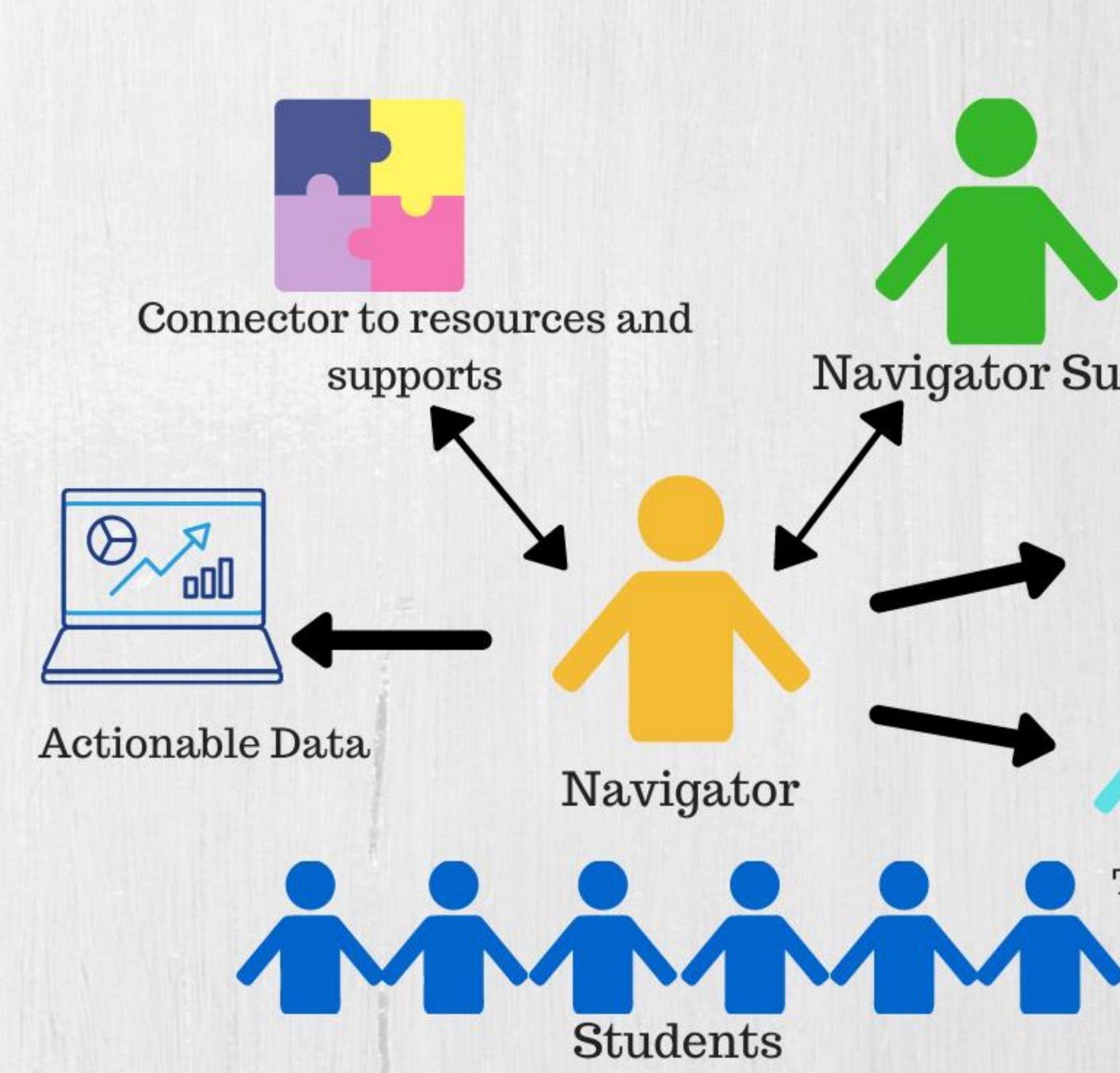
We saw the need for more Tier I support for our students as they navigated the new learning environment in Fall 2020.

Multiple teams came together to launch this initiative, knowing we would be adjusting and improving the process along the way.



Why launch Navigator?

Every Student Known. To meet the needs of our students and families



Navigator Support

Social Worker, Counselor, etc.



Navigator Data Process and Tools

MNPS Navigator Weekly Student Check-in: Alex Green Elementary

Each week, use this form to take notes and record status updates during each student check-in while following the weekly script (see the Navigator Handbook).

Before clicking "Submit", remember to check the box ("Send me an email receipt of my responses") to keep a copy of your submission.

Areas of Concern from Navigator Check-ins

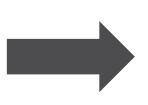
Students may be counted more than once. By default, the 'Survey Date' filter is set to the most recent week. Confidential - MNPS Use Only



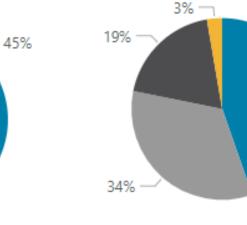
Please enter the student's first and last name.

Enter your answer

Microsoft Power Bl



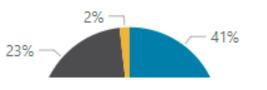
Student check-ins by Student check-ins by Reliable Consistent computer access Internet access concerns concerns

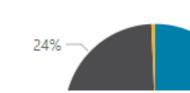


Student check-ins by Food security or meal services concerns

33%

Student check-ins by Housing stability concerns



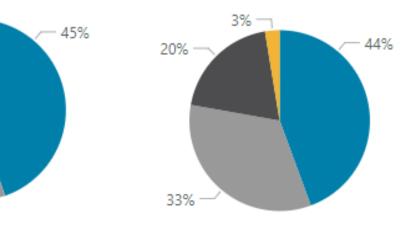


Microsoft Forms

No (no cor Yes (needs Not discus Not report

Student check-ins by Virtual learning conditions/workspace concerns

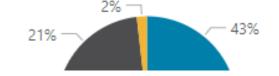
Student check-ins l Academic engagem success concerns



33%

Student check-ins by Mental/emotional well-being concerns

Student check-ins Enrichment, hobbie activities concerns





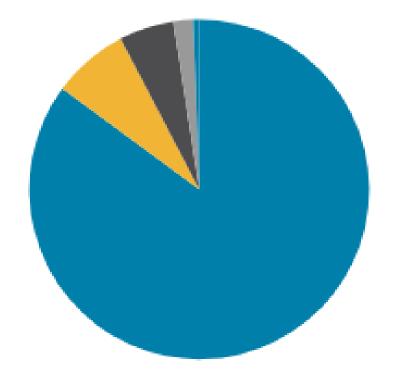
Areas of Concern from Navigator Check-ins

Students are counted more than once. Filter on 'Survey Date' to view the most recent check-ins. Confidential - MNPS Use Only

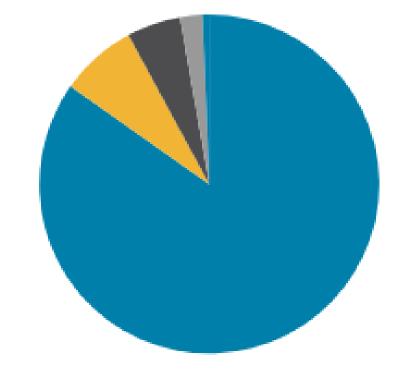
Student check-ins by Consistent computer access concerns

Student check-ins by Reliable Internet access concerns

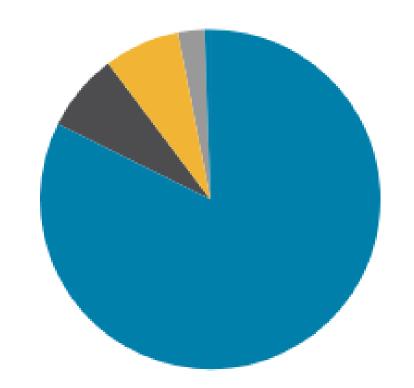
Student check-ins by Virtual learning conditions/workspace concerns



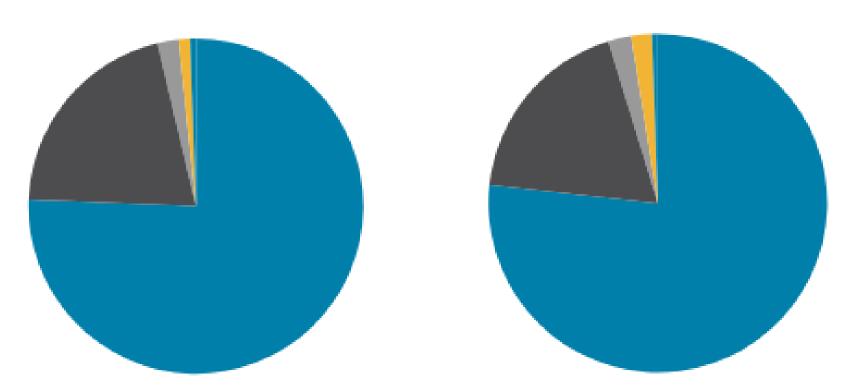
Student check-ins by Food security or meal services concerns

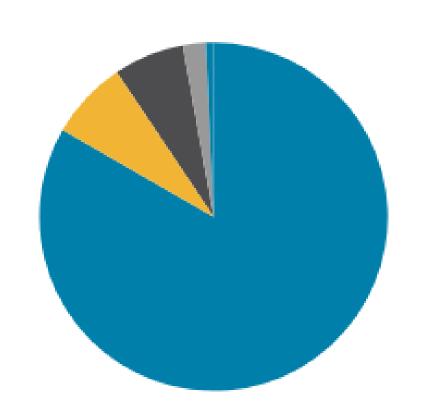


Student check-ins by Housing stability concerns

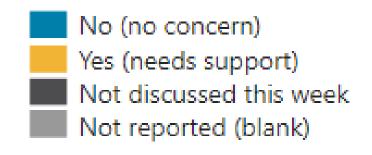


Student check-ins by Mental/emotional well-being concerns

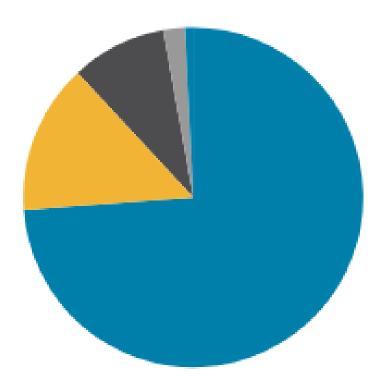




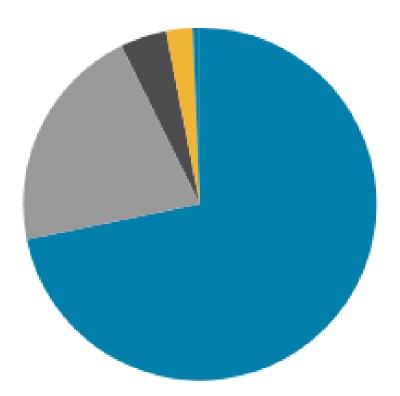




Student check-ins by Academic engagement and success concerns



Student check-ins by Enrichment, hobbies, outside activities concerns



2020-2021 School Year...

360,000 Check-ins 60,000 Students 5,700 Navigators **2.800** Collaborative referrals



What have we learned?

Understanding needs at school and district levels helps align resources

Non-negotiables with freedom to innovate

Identified gaps in other processes (follow through on collaborative referrals)

Real-time data is powerful



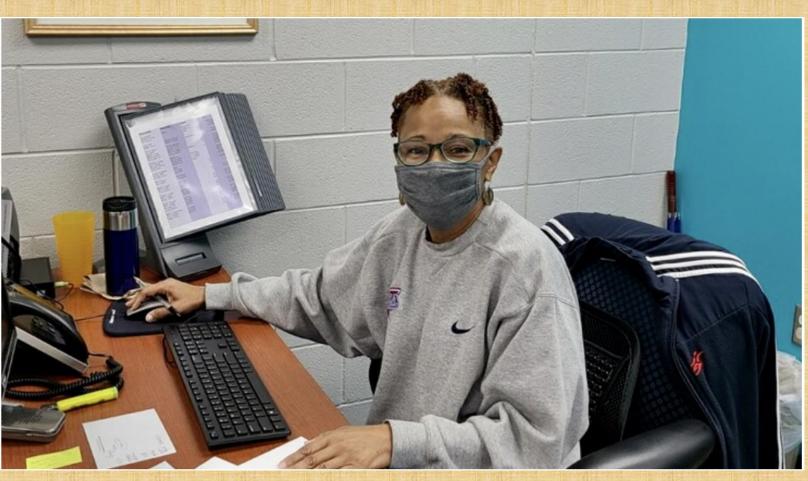
What have we learned?

Meeting schools where they are helped move the work forward-patient, consistent support

Must be owned and supported at building level to be effective

Matched a felt need for students/families and staff

Keep caseloads low



How has it helped?

- Many schools have reached >97% of their students.
- Only 2.9% of students/families have opted out.
- Rate of collaborative referrals has remained constant at 1:125 check-ins. Justifies need and regular check-ins with all students.
- Responsive to shifting needs- started with technology, food and have become increasingly academic.

How has it helped?

Direct benefits to McKinney-Vento Students:

- Core district initiative, not McKinney-Vento specific
- Normalizes discussions about living situations
- Raises awareness among all staff
- Increases accurate and timely identification of students experiencing homelessness
- Direct and intentional inquiries



"I feel like it helps me a lot, even when my friends are not available, I can still talk to [my Navigator]. She talks about how I'm doing and my work and tasks and what I need to do. What I like about the meetings is that I kind of get to know her a bit."

Juliette, 2nd grade at Inglewood Elementary

2021-2022 Navigator Overview

Connecting each student to a path of success MNPS is committed to every student known, cared for, respected, and supported. In alignment with this vision, Navigator was launched in 2020-21 as an intentional support that matched each student with an adult in their school who conducted regular one-onone check-ins focused on building strong relationships and connecting students to needed supports. Navigator also supports the personalized learning core tenet, as well as academic, SEL and transitions focused outcomes.

Navigators 2021-2022

- Every student matched with a Navigator keeping cohorts as small as possible.
- Navigator-Student match stays consistent during student's tenure at school if
- feasible so the relationship can grow over time. • Weekly 5-minute check-ins during PLT, advisory or homeroom through the Sown to Grow platform.
- PLT, homeroom or advisory teachers respond to student check-ins and flag the Navigator or other school personnel if immediate follow-up is needed.
- Lead Navigator and Navigator leadership team monitor school-level dashboard and address flagged responses. Navigator conducts in-person or virtual/phone one-on one check-ins at least once per month (more if needed).

Navigator Support

Heavy-lifting is done for you!

- Handbook of resources
- Scripts and guidance for student-led conference process
- **Data system for tracking needs**
- **Flexible and supportive PD**
- Links to collaborative referral process and supports at school
- when needs are identified

NAVIGATOR

Connecting each student to a path of success

Catherine Knowles, MSSW Homeless Education Program Coordinator Catherine.Knowles@mnps.org 615-259-8729

